

Environmental and sustainability concept

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BASSENA

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OUR ENVIRONMENTAL POLICY

At the BASSENA Wien Messe Prater and the BASSENA Wien Donaustadt, sustainability, resource conservation and continuous quality improvement are not just empty words but an important part of our daily work. As hotels of the Verkehrsbüro Hotellerie GmbH, a member of the Verkehrsbüro Group, we are part of a large-scale operational environmental management and through the various measures & focal points in all areas of our hotels, we succeed in making an important contribution to implementation.

By the way, the BASSENA Wien Messe Prater has been awarded the Austrian Eco-label for tourism businesses for our commitment. This means that we not only adhere to existing measures, but also regularly review them and constantly set new goals. The following topics are important to us:

1 Management & Communications

The Environment is a major concern for everybody! That's why our environmental policy applies to all our staff, our suppliers and also our guests:

- We record our measures & goals and communicate them. Our internal environmental team pays strict attention to the implementation.
- We strengthen the environmental awareness through continuous training.
- We inform our guests & suppliers and actively ask for their help to support the implementation.
- We regularly check energy, water and chemical consumption figures as a base for ongoing optimization.
- We take social responsibility. For example, in addition to a daily breakfast and freshly cooked lunch buffet, we offer a comprehensive range of trainings, measures for work & family as well as free medical advice on site and on demand for our staff. We enable our employees to get involved in charitable activities and support tourism training centers through joint projects.
- We do not give out promotional gifts - unless they are demonstrably sustainable.
- Our hotel is accessible - for our guests with limited mobility we offer two rooms at BASSENA Wien Messe Prater and seven rooms at BASSENA Wien Donaustadt, which are equipped according to their needs. Furthermore, in the public area there is also a toilet for our guests with special needs.

2 Conservation of resources

Conservation of resources is a central topic of our environmental policy, because many of our raw materials are not infinitely available:

- We supply our hotel with environmentally friendly district heating.
- We have switched to energy-saving lighting technology and use LED lighting in all public areas.
- We save paper and reduce the daily amount of waste by
 - reducing printed material. E.g., our visitors will find all the important information on our digital guest folder.
 - using reusable containers when possible (food, beverages).
 - offering waste separation systems in the public areas of the hotel.
- In our showers, taps and toilets, we have taken water-saving measures to keep the amount of water that flows through them as low as possible.

3 Environmentally conscious use of cleaning products & materials

- We have converted a large part of our cleaning agents to an eco-certified ECO line. In order to avoid waste, we purchase these in bulk containers or refillable bottles.
- As far as possible, we avoid the use of disposable hygiene products.
- Our bed linen as well as our pillows and blankets are from controlled organic cultivation or tested for harmful substances. Our linen supplier is ISO 14001 2016 certified. In this environmental management system all environmental regulations are recorded, evaluated and their compliance is continuously ensured.

4 Quality improvement through high-quality food

- Here, too, we produce as little waste as possible: For example, we do not use portion packs for food products and also use reusable containers.
- When selecting food, we pay attention to regionality - thus we avoid long transport routes and at the same time pay attention to seasonality.
- In the kitchen, we use organic food and free-range eggs.
- All our dishes are freshly prepared and we naturally avoid the use of imitation food.
- In our large guest fridge we regularly offer fair trade products.
- Against food waste: We successfully cooperate with the app "TooGoodToGo", where we sell surplus food from the restaurant at a very reasonable price.

5 Eco-friendly mobility

- We point out our excellent public transport connections to our guests and reward guests who book our [Go Green Package](#) with a 48h Vienna City Card for a demonstrably environmentally friendly journey.
- Among our parking lots we also offer e-charging stations.

6 A look into the future

We constantly review, question and improve the measures mentioned above and record them in an action plan. In addition, we pay particular attention to further potential for improvement in the course of the new brand "BASSENA". Together with all employees, visitors as well as partners and suppliers we contribute to a better future.

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